



FIND YOUR INSURANCE COMPANY: TOLL-FREE NUMBERS FOR POLICYHOLDERS

PCI wants to help ensure that citizens are prepared in case of a severe storm. Property insurance policyholders who have questions about their coverage are encouraged to call their insurance agent or company directly.

Additionally, each insurance company has set up a special toll-free number to discuss their policyholders' questions in these times of need. Please keep in mind that during the time of a storm, individuals might experience a high call volume.

Flood insurance is administered as a separate policy under the National Flood Insurance Program (NFIP), which is the primary source for flood insurance in the United States. Flood insurance policyholders can call the NFIP toll-free at 800-379-9531 and information can be found on the internet at www.floodsmart.gov.

Here is a list of claim contact numbers:

A

AAA Insurance (Auto Club Family Insurance Company)
800-222-7623 ext. 5000

Acadia Insurance Company 800-444-0049, ext. 2600

ACE USA Clients receive individual 800 numbers or call 800
433-0385 (ACE USA/INAMAR Marine claims); 800 234-7354
(Disaster Mortgage Protection claims)

Acuity 800-242-7666

Agency Insurance Company 888-841-5241

Alabama Department of Insurance 334-269-3550

Alabama Municipal Insurance Corporation 266-239-AMIC

Alfa Insurance Group 888-964-2532

Alpha Property Casualty Insurance Company 888-253-7834

All America Insurance Company 888-263-2924

Allmerica 800-628-0250

Allstate 800-54-STORM (800-547-8676)

Allstate Floridian Insurance Company 800-54-STORM
(800-547-8676)

American Health Insurance Plans (AHIP) 800-644-1818

American Alternative Insurance Corporation 866-220-3505

American Bankers Insurance Company 877-459-6075

American Bankers Insurance Company of Florida 800-358-0600

American Federation Insurance Company 800-527-3907

American General Property Insurance Company of Florida
800-321-2452

American Hallmark Insurance Company 800-426-5119

American Integrity Insurance Group 866-277-9871

American International Group, Inc. (AIG) 877-AIG-0304

American Modern Insurance Group, Inc. 800-375-2075

American National Property & Casualty Company & Affiliates
800-333-2860

American Reliable Insurance Company 800-245-1505

American Security Insurance Company 800-326-2845

American Skyline Insurance Company 888-298-5224

American States Insurance Company 888-557-5010

American Strategic Insurance 866-ASI-LOSS (274-5677)

American Superior Insurance 954-577-2202

American Traditions Insurance Company 866-270-8430

AmGUARD Insurance Company 800-673-2465

Ameriprise Insurance Company (Ameriprise Auto & Home
Insurance) 800-872-5246

Amerisure Insurance Company 800-257-1900

Ameritrust Insurance Corporation 800-825-9489

AMICA Mutual Insurance Company 800-242-6422

ARI Mutual Insurance Company 800-820-4506

Arch Insurance 800-817-3252

Argo Select 800-777-3602 ext. 1614

Argus Fire & Casualty 866-291-4609

Armed Forces Insurance Exchange 800-255-0187

Atlantic Mutual Insurance Company 800-945-7461

Atlantic Preferred Insurance Company 800-673-4952

Auto Club Family Insurance Company (ACFIC)
866-222-2378

Auto Club Insurance Company of Florida 888-929-4222

Auto Club South Insurance Company 800-289-1325

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Auto Owners Insurance Group (Palm City) 800-783-1269
Auto Owners Insurance Group (Ft. Meyers) 800-437-2256
Avemco Insurance Company 800-874-9124
AXA Re Property and Casualty 800-216-3711

B

Bankers Insurance Company 800-765-9700
Bankers Specialty Insurance Company 800-765-9700
Bituminous 800-475-4477
Bristol West Insurance Group 800-BRISTOL (800-274-7865)
Builders Mutual Insurance Company 800-809-4861
Burlington Insurance Group 877-434-2667

C

California Casualty 800-346-6840
Capital Preferred 800-734-4749 or 888-388-2742
Casco Indemnity Company 877-542-3156
Catawba Insurance 800-711-9386
Catlin US 800-216-0652
Central Mutual Insurance Company 888-263-2924
Century Surety Insurance Company 800-878-7389
Charter Indemnity Company 888-253-7834
CHUBB Insurance Group 800-252-4670 (800-CLAIMS-0)
Church Mutual Insurance 800-554-2642
Citizens Property Insurance Corp. 866-411-2742 (866-411-CPIC)
Cincinnati Insurance Company (call your local agent first and then 877-242-2544)
Clarendon National Insurance Company 800-216-3711
Clarendon Select Insurance Company 800-509-1592
CMI Lloyds Insurance Company 888-263-2924
CNA (First Notice Systems) 877-CNA-ASAP (877-262-2727); (non-toll-free, for those experiencing difficulties accessing the FNS number) 413-858-4137
Coast National General Agency 800-BRISTOL (800-274-7865)
Colony Insurance Company 800-577-6614 ext. 1
Columbia Insurance Group 800-877-3579
Companion Property & Casualty 800-649-2948
Continental Western Insurance Company 800-444-0049, ext. 2600
Cotton States Mutual Group 866-714-6902
Countrywide Insurance Group 888-768-2096
Crusader Insurance Company 800-669-9800
CUNA Mutual 800-637-2676
Cypress 888-352-9773

D

Dairyland Insurance Company (see Sentry Insurance)
Diamond State Insurance Company 800-788-4780, 800-621-5410 (after hours)
Direct Response 877-506-4222
Drive Insurance from Progressive 800-925-2886
Dryden Mutual Insurance Company 800-724-0560

E

Electric Insurance Company 800-227-2757
EMC Insurance Companies 888-362-2255
Encompass Insurance Company 800-588-7400
Endurance American Specialty Insurance Company 213-270-7000
Erie Insurance Group 800-458-0811
Everest National Insurance Company 800-456-4904
Explorer Insurance Company 877-849-4678

F

Fairmont Specialty 800-392-1970
Farm Bureau Property and Casualty 800-226-6383
Farm Family Casualty Insurance Company 800-948-3276
Farmers 800-435-7764
FCCI (first report of injury) 800-226-3224
Federal Mutual 888-333-4949
Federated National Insurance Company 800-420-7075
FEMA 800-427-4661
Fidelity & Casualty Insurance Company 800-725-9472
Fidelity National Insurance Company (home and auto) 800-220-1351
Fidelity National Property and Casualty Insurance Company (flood) 800-725-9472
Financial Indemnity Company 888-253-7834
Fireman's Fund 888-347-3428 (888-FIREHAT)
First Community Insurance Company 800-765-9700
First Financial Insurance Company 877-434-2667
First Floridian 800-252-4633 (800-CLAIM33) (personal); 800-238-6225 (business)
First Home Insurance Company 800-488-8141
First Premium Insurance Group (Lloyd's Mobile Home) 800-432-3072
First Protective Insurance Company 877-744-5224
First Trenton 800-468-7341
Florida Department of Insurance 800-342-2762
Florida Family Insurance Company 888-486-4663

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Florida Farm Bureau Insurance Companies 800-330-3327
Florida Select 888-700-0101
Florida Preferred Property Insurance Company 800-673-4952
FM Global 877-639-5677 (877-NEWLOSS)
Foremost Insurance Company 800-527-3907
Forest Insurance Facilities, Inc 888-892-4381

G

GE Employers Re 866-413-8978
GEICO 800-841-3000
General Casualty 888-737-8256
General Star Indemnity Company 800-624-5237
General Star National Insurance Company 800-624-5237
Georgia Casualty & Surety 800-279-8279 (claim reporting);
866-458-7506 (claim dept.)
Georgia Farm Bureau 866-842-3276
Germania Insurance 877-437-6264
GMAC Insurance (Auto Claims) 800-468-3466
Granada Insurance Company 800-392-9966
Grange Mutual Casualty Company 800-445-3030
Grange Insurance 800-445-3030
Granite Mutual Insurance Company 800-435-0397
Graphic Arts Mutual Insurance Company 800-216-1420
Great American Insurance Group 800-221-7274 and
800-972-3008
Guardian Life Insurance Company of America 866-367-4077;
(610-807-7954)
GuideOne Insurance 888-748-4326
Guilford Specialty Group 877-434-2667
Gulfstream Property and Casualty Insurance Company
866-485-3005

H

Hanover American Insurance Company 800-628-0250;
508-855-2288
The Hanover Insurance Company 800-628-0250;
508-855-2288
Harbor Insurance Company 800-216-3711
Harco National Insurance 800-822-4429, 800-753-6737 (after
hours)
The Hartford 800-243-5860
Hartford Insurance Company of the Midwest 800-637-5410 or
800-243-5860
Hartford Steam 800-HSB-LOSS
Hochheim Prairie Insurance 800-227-4736; 888-473-6256;
361-293-5201
Holyoke Mutual Insurance Company in Salem 800-225-2533

Home Pointe Insurance Company 800-910-1104
Horace Mann Insurance 800-999-1030
Hull & Company 800-241-4855

I

ICAT 866-789-4228
IDS Life Insurance Company (Ameriprise Financial)
800-862-7919
IDS Life Insurance Company of New York (Ameriprise Financial)
800-541-2251
IDS Property Casualty Insurance Company (Ameriprise Auto &
Home Insurance) 800-872-5246
Imperial Fire & Casualty Insurance Company 800-960-5677
Industrial Risk Insurers 860-520-7347 (Business claims)
Infinity Insurance Companies 800-334-1661
Interstate Fire & Casualty 800-456-8458, ext. 770

J – K

Jewelers Mutual Insurance Company 800-558-6411
Kemper, A Unitrin Business 888-252-2799

L

Lancer insurance Company 800-521-6155
Lantana, Ltd. 800-239-0229
Liberty Mutual 800-2CLAIMS or 800-225-2467 (personal lines);
800-259-2184 (commercial property)
Lloyd's America Helpline 866-264-2533; (E-mail)
katrina@lloyds.com
Louisiana Citizens Property Insurance Corporation
800-931-9548
Louisiana Department of Insurance 800-259-5300 (toll-free
inside Louisiana only); 225-342-5423
Louisiana Farm Bureau 866-275-7322

M

Main Street America Group 877-425-2467
Mapfre Insurance Company of Florida 800-948-4242
Markel American Insurance Company 800-236-3113
Massachusetts Bay Insurance Company 800-628-0250;
or 508-855-2288
Max Specialty Insurance Company 888-MAX-8848 (8858 for
fax)
Merastar Insurance 877-506-4222
Mercury Insurance Group 800-987-6000
MetLife Auto & Home 800-854-6011
Middlesex Mutual Insurance Company 800-225-2533
Mississippi Farm Bureau 866-275-7322

Mississippi Residential Property Insurance Association
800-931-9548

Mississippi Windstorm Underwriting Association
800-931-9548

Motors Insurance Corporation (Commercial Lines)
800-225-5642

Mutual Aid eXchange (MAX) 877-971-6300

N

National Automotive Insurance 800-577-9471

National Casualty Company 800-423-7675

National Farmers Union 866-638-5677

National Flood Insurance Program (NFIP) 800-621-3362

National Insurance Company 800-239-2121

National Security Underwriters 800-256-8277 (Alexandria);
800-738-8555 (South Bunkie)

Nationwide 800-421-3535

NJM Insurance Group 800-367-6564

North Pointe Casualty Insurance Company 800-910-1104

North Pointe Insurance Company 800-910-1104

North Pointe Insurance Group 800-910-1104

Northern Capital Insurance 866-270-8430

Northern Neck Insurance Company 877-968-7252

Northern Security Insurance Company 800-435-0397

O

Ohio Casualty and West American Insurance Company
866-255-5530

Old Dominion Insurance Company 877-425-2467
or 800-606-7992

Olympus Insurance Company 866-281-2242

Omaha Property & Casulaty 800-638-2592 (Flood only)

Omega Insurance Company 800-216-3711

OneBeacon 877-248-4968

P – Q

Patriot General Insurance Company (see Sentry Insurance)

Patrons Oxford Insurance Company 800-445-2330

Penn America Insurance Company 800-788-4780;
800-621-5410 (after hours)

Penn-Star Insurance Company 800-788-4780; 800-621-5410
(after hours)

Permanent General Companies 800-280-1466

Pharmacists Mutual Insurance Company 800-247-5930

Poe Financial Group 800-673-4952

Princeton Excess and Surplus Lines Insurance Company
866-220-3505

ProCentury Insurance Company 800-878-7389

Progressive 800-PROGRESSIVE (776-4737); or 719-432-0264

Providence Mutual Fire Insurance Company 877-763-1800

QBE Agri 866-638-5677

QBE Regional Insurance 888-737-8256

QualSure Insurance Corp. 877-563-0150

Quincy Mutual Fire Insurance Company 800-490-0047

R

Regency (Tower Hill) 800-216-3711

Republic Fire & Casualty (Homeowners, Dwelling Fire, Auto &
Commercial) 800-451-0286

Republic Franklin Insurance Company 800-216-1420

Republic Group (Republic Fire & Casualty, Republic
Underwriters Southern Ins Co, Southern Underwriters Ins)
800-451-0286

Republic Lloyds 800-451-0286

Republic Underwriters (Commercial) 800-451-0286

Response Insurance Companies CT BCO 888-288-6084

Response Insurance Companies WA BCO 800-477-0553

RLI Insurance Company 800-444-0406

Rockhill Insurance Company 877-305-7625

Royal & SunAlliance 800-84-ROYAL (800-847-6925)

S

Safeco 800-332-3226; or 425-376-9000

Safeway Insurance Company 800-252-3251 (LA) 800-344-1947
(AL); 800-352-3089 (MS); 888-203-4964 (GA)

Savers Property & Casualty Insurance Co. 800-825-9489

Scottsdale Insurance Company 800-423-7675

Security National Insurance Company 800-BRISTOL
(800-274-7865)

Selective Insurance Company of America 866-455-9969

Sentry Insurance a Mutual Company (Transportation claims)
800-638-8763; (Life claims) 800-533-7827; (Other claims)
800-638-8763

Sentry Life Insurance Company (see Sentry Insurance)

Sentry Select Insurance Company (see Sentry Insurance)

Service Insurance Company 800-780-8423

Shelter Insurance Group 800-SHELTER (800-743-5837)

Sompo Japan – Jeff Kaufman 800-444-6870, Ext. 330

South Carolina Farm Bureau Mutual Insurance Company
800-799-7500

Southern Family Insurance Company 800-673-4952

Southern Fidelity 866-874-7342

Southern Insurance Company (Commercial) 800-451-0286

Southern Underwriters (Commercial) 800-451-0286

Southern Vanguard Insurance Company 888-432-9393

Southwest Business Corp. (Lloyd's Excess Flood)
800-527-0066 ext. 7389

St. Johns Insurance Company 877-748-2059

Star Insurance Company 800-825-9489

St. Paul Insurance Companies 800-CLAIM 33 (800-252-4633) -
Auto and Home Claims; 800-STPAUL (800-787-2851) -
Business Claims

St. Paul Travelers 800-CLAIM33 (800-252-4633) - Auto and
Home Claims; 800-787-2851 - Business Claims; 800-356-
6663 - Flood Claims; 800-772-4483 - Boat/Yacht Claims

Standard Guaranty Insurance Company 800-652-1262

State Auto Group 800-766-1853

State Farm Insurance 800-SF-CLAIM (800-732-5246)

Stonington Insurance Company 800-239-0229

Stonington Lloyds Insurance Company 800-239-0229

Sunshine State Insurance Company 877-329-8795

T

TAPCO 888-437-0373

Texas Farm Bureau 800-266-5458

Texas Select Lloyds Insurance Company 866-887-7276

The Timbermen Fund (Louisiana Safety Association of
Timbermen-SIF) 877-628-6730

Tower Hill Insurance Companies 800-216-3711
or 800-509-1592

Travelers 800-252-4633 (800-CLAIM 33) - Personal Claims;
800-238-6225 - Business Claims; 800-356-6663 - Flood Claims

Travelers Boat & Yacht 800-772-4482

Travelers WC (first report of injury) 800-238-6225

U

Unemployment Insurance 866-4-USA-DOL (866-432-0264)

Union Insurance Company 800-444-0049, ext. 2600

Unigard 800-777-0078

United Farm Family Insurance Company 800-948-3276

United Fire Insurance Company 800-343-9131

United National Insurance Company, United National Specialty
Insurance Company 800-788-4780, 800-621-5410 (after hours)

United Property and Casualty Company 800-861-4370

Unitrin County Mutual Insurance Company 888-253-7834

Unitrin Direct Insurance Company 877-506-4222

Unitrin Direct Property & Casualty Company 877-506-4222

Unitrin Specialty Lines 888-253-7834

Universal Insurance Company 888-846-7647

USAA 800-531-8222

USF&G 800-787-2851; 800-631-6478 (homeowners claims);
407-660-9000 (customer service)

USLI 800-523-5545

Utica Mutual Insurance Company 800-216-1420

Utica Mutual Insurance Company of Texas 800-216-1420

Utica National Insurance Group 800-216-1420

V – Z

Valley Forge Life Insurance (Subsidiary of CNA) 800-437-8854

Vanguard Fire & Casualty Company 888-343-5585

Vermont Mutual Insurance Company 800-435-0397

Western Agriculture Insurance Company
800-727-7868

Westfield Insurance 866-937-2663

XL Insurance 800-688-1840

Zenith (first report of injury) 800-440-5020

Zurich Insurance Company 800-987-3373

Information provided courtesy of the Property Casualty Insurers Association of America (PCI).

PCI is comprised of more than 1,000 member companies, representing the broadest cross-section of insurers of any national trade association. PCI members write over \$180 billion in annual premium and 37.4 percent of the nation's property casualty insurance. Member companies write 44.0 percent of the U.S. automobile insurance market, 30.7 percent of the homeowners market, 35.1 percent of the commercial property and liability market, and 41.7 percent of the private workers compensation market.